

Achieving the Vision

Progress notes on creating
Mayo Clinic hospital

Fall 2007

Mayo's Emergency Department: A Community Resource Open to All

When Mayo Clinic opens its new hospital on the clinic campus at 7 a.m. April 12, 2008, the community will benefit from a full-service Emergency Department (ED) available to anyone needing emergency services.

Department April 12. Stroke services include cutting-edge therapies such as noninvasive repair of brain aneurysms and mechanical removal of stroke-causing clots using wires passed through leg arteries. The new ED also



The canopy over the Emergency Department entrance mimics the graceful arc that's the signature design of the hospital's main entrance.

"While Mayo Clinic's new hospital will be staffed only by Mayo physicians, and only Mayo physicians can admit patients, the ED will be a community resource open to everyone, regardless of whether the patient already has a Mayo physician," says Dr. Scott Silvers, vice chair for Emergency Medicine and the department's medical director.

Mayo will offer all the emergency services found in any ED and more, including state-of-the-art, video-guided airway devices; the latest instruments for measuring patients' levels of carbon dioxide and carbon monoxide; and other advanced technology. The Comprehensive Stroke Center, currently located at St. Luke's Hospital, will move with Mayo to the new Emergency



The Emergency Department's racetrack layout makes it possible for staff to see all patient rooms from a central location.

will offer the latest cardiac resuscitation technologies, including a new cooling service for patients revived from cardiac arrest.

The new hospital will not have inpatient psychiatric, pediatric or obstetric services, so emergency patients requiring hospitalization in those services will be transferred after their



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ED's Racetrack Design Keeps Focus on Patients

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medical emergency is treated and it's safe for them to be moved.

Even patients whose insurance doesn't cover care at Mayo Clinic will be able to come to



Large windows let in lots of light in the Emergency Department's waiting area, which includes a kid-sized table and chairs.

Mayo's ED, because most insurance plans cover emergency care.

"The Mayo ED will never turn anyone away," says Silvers.

The new Emergency Department will have 21 beds, including three observation beds. "We've instituted many quality, safety and service initiatives in our practice at St. Luke's to improve wait times, patient satisfaction and the care we provide," Silvers says. "We'll bring all those process improvements with us to the new ED."

The Mayo ED's racetrack design and the ability for staff to see patient rooms from a central work location will help ensure close patient monitoring, continued quality and high patient satisfaction.

"Strategically positioning the caregivers' work station in the center of the department allows for closer monitoring of our patients and more rapid response times, which is critical

to providing the very best quality and most efficient care," Silvers says.

Silvers and the rest of the Emergency Department team envision a busy Mayo ED. Patient visits to St. Luke's ED continue to grow. The department now has more than 35,000 visits a year, a 6-percent increase over last year's volume. Mayo's current projections show that the ED in the new hospital will have about 24,500 patient visits in the first year.

"We're here for the community," Silvers says, "to provide the best care, every day, to every patient, Mayo and non-Mayo patients alike." ♦

Construction Update: Detail Work Keeps Everyone Busy

The cranes and bulldozers may be gone, but construction on the new hospital is still going strong. "Five out of 24 areas have been completed, so construction is still very active in



Much of the outside work for the Mayo Building's new front entrance is nearing completion.

a number of departments," explains David Martin, vice chair of Campus Planning, Projects and Operations. There are about 350 workers on site each day, representing 45 different contractors.

"There are literally hundreds of tasks — ranging from putting up wall coverings to equipment installation," Martin says. "Some areas are move-in ready, while others are in various stages of completion."

The Emergency Department, three patient wings and the first floor lobby are completed and have been "turned over" to Mayo. This means that official construction is finished, and Mayo now has control over these areas. Fixed equipment is being installed in the operating rooms, which will be completed next, followed by Radiology. The main lobby was completed and opened during the summer. "Patients and visitors can walk through the new lobby and enjoy the waterfall, the artwork and the beautiful Chihuly glass chandelier," says Martin.

Most of the building's exterior is completed, with the exception of a few finishing touches. Site work — grass, driveways, parking spaces and exterior lighting — is nearing completion on the front of the hospital and should be done by the end of October. The new hospital entrance is also making progress, with the three-story canopy installed and most of the

SAVE THE DATE

Mayo Clinic's state-of-the-art hospital will be open for a public preview from **1 to 5 p.m. Sunday, March 30**. Stop by, take a self-guided tour, enjoy refreshments and music and see for yourself how Mayo Clinic has combined the science of medicine and the art of healing in the new hospital. The hospital is scheduled to open at 7 a.m. April 12.



metal cladding over the canopy completed. The reflecting pool and four stone columns are in place; however, the main entrance won't be functioning until the hospital officially opens in April.

Renovations on the east side of the Mayo Building hallways are still underway and should wrap up later this fall. Because three additional floors were added to the Mayo Building as part of the hospital construction, the existing east side hallways are being renovated to match the interior design of the new hospital.

"The areas requiring the most construction work right now are our lab space, transplant clinic space and the cardiology/cath lab," Martin says. These areas will be among the last to be completed.

All of the major systems — electrical, heating and air conditioning — are installed, with the exception of the fire alarm system, which will be activated in the patient wings in early October and will be active in the Mayo Building in November.

For the latest view of the new hospital, go to www.mayoclinic.org/mayo-clinic-hospital-jax/. ♦

Much exterior work is complete and patient rooms in three wings are finished, but work continues on the soaring three-story canopy and other elements of the hospital's main entrance.

